



Important Pickup Information

Dear Valued Customer,

We are delighted that you have chosen our Signature Series Cradles! However, we want to make sure you are aware of some important technical details regarding the transportation of these cradles.

The Signature Series Cradles have a width of **9 feet**, which exceeds the legal limit of 8 feet 6 inches for transportation without a permit. To ensure compliance with regulations, it is crucial that you obtain the necessary permits before picking up the cradle.

Our team at BH-USA will be more than happy to load the cradle onto your flat trailer. However, please note that we are unable to assist with securing the cradle or standing it up. Once the cradle has been placed flat on your trailer, we kindly ask that you take care of any additional securing beyond using simple straps.

Please understand that, due to liability and insurance reasons, BH-USA employees cannot provide assistance in securing your load. Our fork truck will be utilized to safely place the cradle on your trailer during the loading process.

It's important to highlight that the Signature Series Cradle is a special-order item, custom-built to meet your specific requirements. Once the order is placed, cancellations and refunds are not possible.

If you find it challenging to pick up the cradle or feel uncomfortable transporting an oversize load, don't worry! BH-USA offers a convenient hot-shot delivery service that includes all necessary permits and trucking charges. To obtain a delivery cost estimate or arrange this service, please get in touch with our dedicated team.

We value your business and want to ensure a smooth experience for you. If you have any further questions or need assistance, please do not hesitate to reach out to us.


Thank you for choosing BH-USA, and we look forward to serving you!

If you have questions not answered in this manual, require additional copies, or if your manual is damaged, please contact BH-USA.

Website

 <https://www.bh-usa.com/contact-us/>

Customer Service

 (844)367-5806



QR codes have been added into this technical guide to make accessing our guides and website much easier.

